

# Town of Iowa – Commercial Utility Agreement

Dear Town of Iowa Commercial Customer:

The below information provided to you is for the understanding of how Town of Iowa Utility operates:

1. Town commercial utilities are metered. See billing information below:
  - a. Water \$22.00 up to 3000 gallons
  - b. Sewer \$29.00 up to 5000 gallons
  - c. Trash \$17.90 per month
  - d. Usage over the allotted gallons is \$3.00 per gallon.
2. Water bills are mailed at the end of each month
3. Payment is due on the 10<sup>th</sup> of each month.  
If not paid by the 10<sup>th</sup>, payment is late. The Town provides a grace period up to and no later than the 20<sup>th</sup> of each month.
4. We **DO NOT** give extensions nor make payment arrangements.

If the 20<sup>th</sup> falls on a Saturday or Sunday, payment **MUST** be received by the Friday end of day. All unpaid accounts will be assessed a \$25.00 late fee.

The Town offers these forms of payment:

- a. In-person at the Town Utility window
- b. ACH – automatically drafted each month from your account. See us for form.
- c. Online – by going to the Town’s website: [www.iowala.org](http://www.iowala.org) Select Online payments – Pay utility bill and enter account number. **A processing fee does apply.**
- d. By mail – check or money order
- e. By phone (337) 582-3535 with a Visa, Mastercard and Discover. **A processing fee is applied.**

I have read, understand and received a copy of this information. I understand that not receiving a water bill does not exempt me from paying my bill on or before the due date.

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Printed Name

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Street address

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Signature